

## What to Expect

Your physician recommends you begin infusion therapy. What happens next?

**1. Premier Vitality Infusion Center will confirm that your insurance provides coverage for your treatment.**

- Most insurance companies require a predetermination/authorization before you can receive infusion, and unfortunately, it can take a few days to a couple of weeks to receive the predetermination/authorization.

**2. Premier Vitality scheduling staff will set up initial infusion appointment.**

**3. First appointment**

- Make sure you **arrive on time** for your appointment. If you are more than 15 minutes late, we may have to reschedule your infusion.
- Check-in at the kiosk in the waiting area
- You may have a seat in the waiting area; a staff member will call you back shortly.

**4. The nurse will take your weight and ask you the following questions:**

- How have you been feeling lately?
  - o If you are experiencing a cold or symptoms of a cold, please call and speak with an infusion nurse prior to your appointment to determine if you should receive infusion. Receiving infusion may decrease your body's ability to fight off the infection.
- Have you, or will you be having surgery or invasive dental procedures?
  - o Infusion may decrease your body's ability to heal and fight infection; it is important to tell the nurse if you have had, or are planning to have, surgery or invasive dental procedures.
- You will make any payments prior to your treatment.

**5. You will sit in a comfortable recliner during the therapy. We provide free Wi-Fi; you are welcome to take a nap during the procedure, read a book/magazine, use a smartphone, computer or tablet.**